
Welcome



Contact us

+336.89.09.07.82 / +336.83.50.85.48



Heating

Your room is equipped with several devices. Below you will find the main operating instructions. Should you require any assistance or additional information, please do not hesitate to contact us.

Room Heating: The room is equipped with a natural stone radiant heater.



← Heating is set to the correct programme

← On / Off

↑ ↓ Decrease / Increase temperature

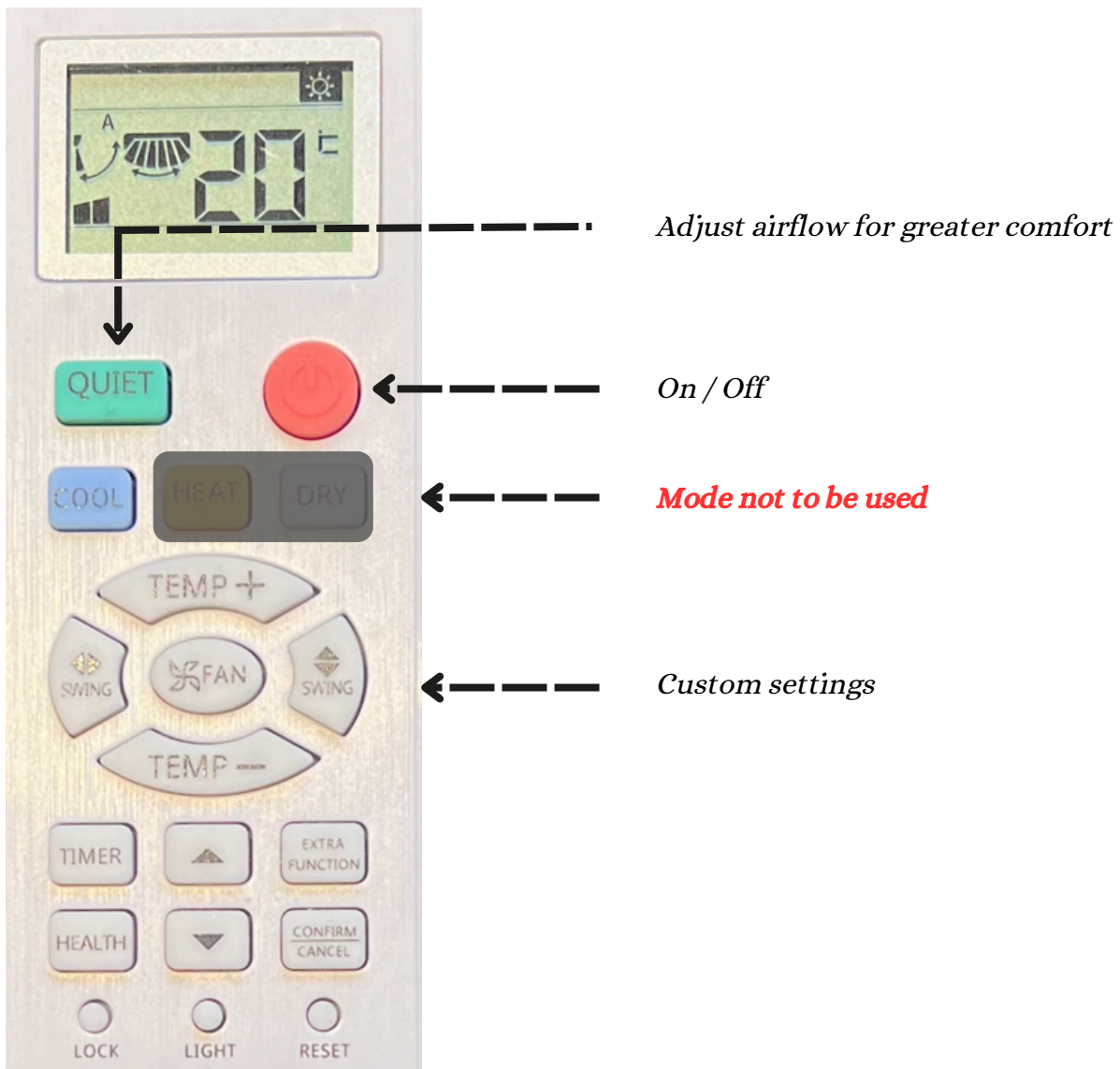
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A/C

Reversible Air Conditioning : For technical reasons, please do not use the heating mode on the air-conditioning unit.



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Television

Television SAMSUNG THE FRAME : Your room is equipped with a Samsung The Frame Smart TV, allowing you to access your favourite streaming applications using your personal login credentials.



Short press: Art Mode
Long press: Power On / Off

Channels Up / Down

Volume Up / Down



*Streaming applications
accessible with your own
account credentials*

Free-to-air TV channels

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Bathroom

Heated Towel Rail : The bathroom is equipped with a heated towel rail.



On / Off

When the time is displayed, the towel rail is operating

Increase / Decrease temperature

Bathroom Ventilation : The bathroom ventilation system operates automatically. At certain times, the airflow may be noticeable. If preferred, it can be switched off using the remote control.



On / Off

Settings controls (please use with care)

Programming controls (do not use)

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Equipements

HAIR DRYER

To ensure optimal maintenance and hygiene, hair dryers are not provided in rooms as standard.

However, hair dryers are available upon request. Please contact us if you require one.

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SAFE

Your room is equipped with a safe, which can be programmed using the instructions provided inside. Should any issue arise, please do not worry—we have master keys and can open the safe if necessary.

Please note that valuables remain the responsibility of guests. La Maison d'Yvonne accepts no liability for loss or theft occurring on the premises, including items stored in the safe.

EMERGENCY TOILETRIES

Forgot your toothbrush, razor, or another essential item and the shops are closed?

Simply contact us. We keep a reserve stock of basic toiletries and will do our best to assist you.

FIRST AID KIT

For minor cuts, insect bites, localised infections, or similar situations, a first aid kit is available.

Please note that we are not authorised to provide prescription medication or treatments beyond standard over-the-counter products.

Emergency contact numbers can be found on the following pages.

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Urgence

Emergency Numbers



General Emergencies

112 - European Emergency Number

Medical Emergencies

15 - Medical Emergencies (SAMU)

+33 1 45 42 59 59 - National Poison Control Centre

+33 5 56 96 40 80 - Bordeaux Poison Control Centre

Fire & Rescue Services

18

Police / Gendarmerie

17

Emergency SMS Service

114 - For deaf or hearing-impaired persons

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Emergency

Information to Provide to Emergency Services

La Maison d'Yvonne

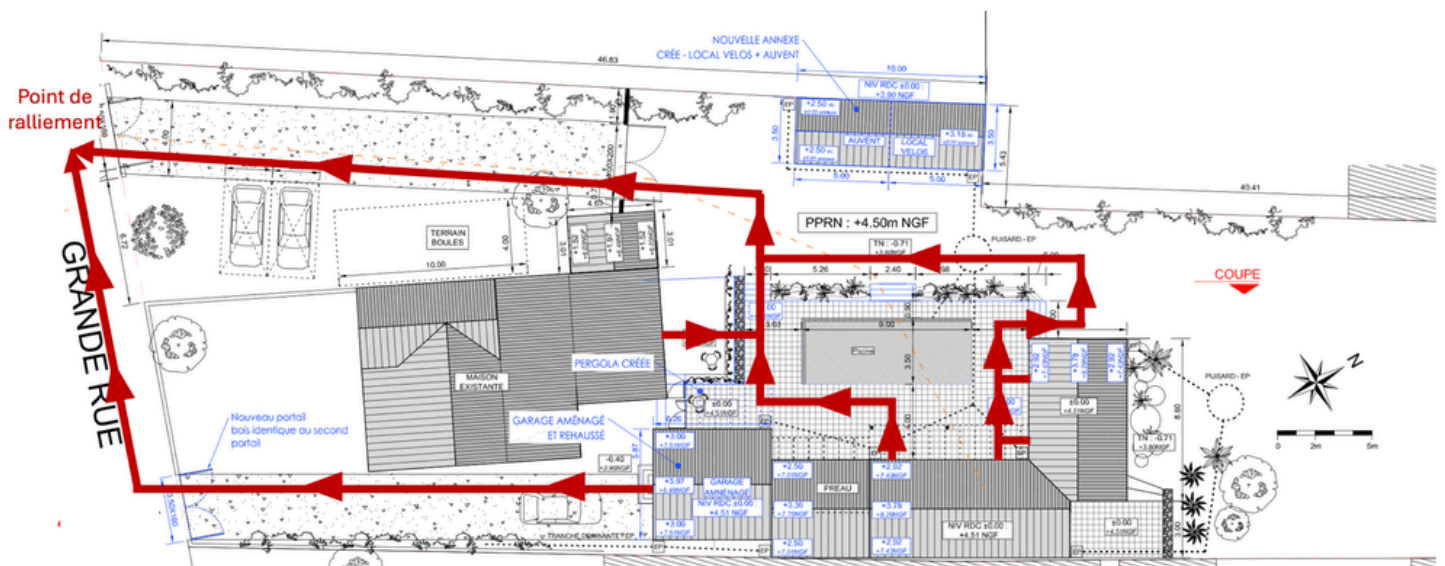
42 Grande Rue

17370 Le Grand-Village-Plage

Owner contact numbers: +33 6 89 09 07 82 / +33 6 83 50 85 48

Safety Instructions

1. Call the emergency services immediately if required.
2. Notify the owners as soon as possible.
3. Follow the evacuation instructions displayed on the premises.



Point de ralliement = Assembly Point

This document complies with the information display requirements applicable to guest houses in France.

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Informations

Generals Informations

- ***Room Occupancy***

All rooms at La Maison d'Yvonne are designed exclusively for two guests.

No exceptions can be made for the accommodation of a third person, whether adult or child.

- ***Pets***

To ensure the comfort and tranquillity of all our guests, pets are not permitted at La Maison d'Yvonne.

Should a guest fail to comply with this policy, refusal to admit the animal and its owner shall not be considered a modification or cancellation of the booking by the owners. Consequently, no refund will be granted in the event of early departure.

- ***Respect for the Property and Other Guests***

Guests are kindly asked to respect the privacy and personal space of their hosts. Living areas have been carefully arranged to preserve everyone's privacy.

The shared living area is accessible only when the owners are present, for obvious safety reasons relating to the equipment located there.

Guests are expected to take care of both their private accommodation and all shared facilities made available during their stay.

Guests undertake to return their room in good condition at the end of their stay and to report and assume financial responsibility for any damage for which they may be responsible.

For regulatory reasons:

- Dining inside guest rooms is not permitted.
- Bringing alcohol onto the property is prohibited.
- The property is entirely non-smoking, except in designated outdoor areas.

More generally, La Maison d'Yvonne seeks to cultivate a refined and peaceful atmosphere, allowing every guest to enjoy their stay in comfort and serenity.

Respect for others is therefore essential, and the owners reserve the right to intervene in the event of disturbances relating to noise, inappropriate behaviour, privacy concerns, or any other issue affecting the comfort of fellow guests.

Due to the layout of the property, changes in floor levels, the fragility of certain facilities, and the desire to maintain a peaceful environment, La Maison d'Yvonne is not suitable for children.

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